

VISIONTRACK CAMERAS VT3600

Vehicle Changes – Truck Mini Fleet

IMPORTANT INFORMATION



Recap of Initial Camera Installation

- **VT3600** cameras with a built-in event capture button have been installed into all agreed HGVs by VisionTrack appointed engineers following your VAT payment.
- Each HGV registration is assigned a Recorder ID and is connected to either the:
 - *Event Video Platform;*
 - *Full Tracking Platform (if applicable).*
- Cameras are “SIM connected” allowing you (via login) and VisionTrack to remotely view camera status, alerts and request footage without removing SD-cards from camera units.

Future Vehicle Changes

It's important to follow the correct processes as below, this ensures camera connectivity and viewing accuracy via the Autonomise.ai Video Platform are fully maintained.

Additional HGV's

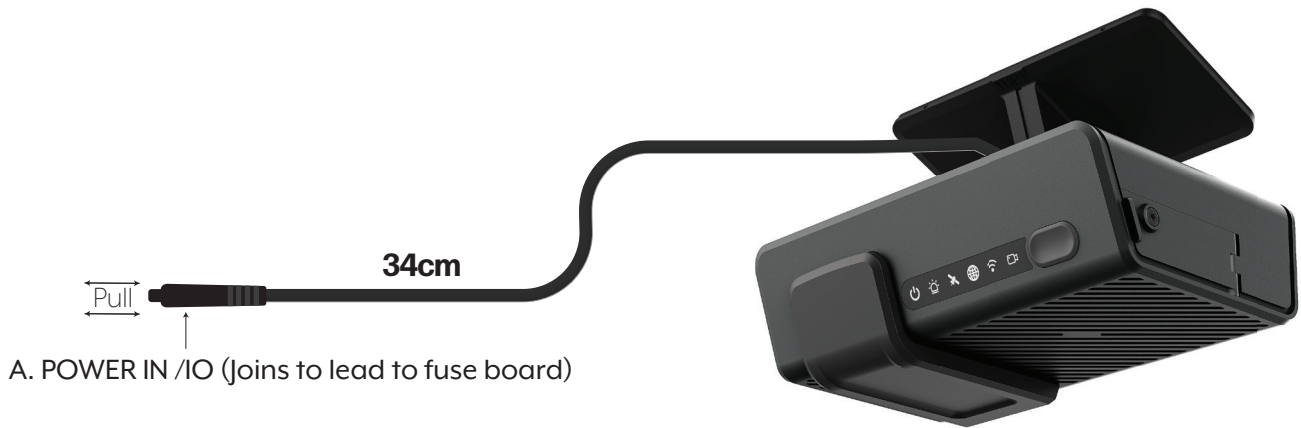
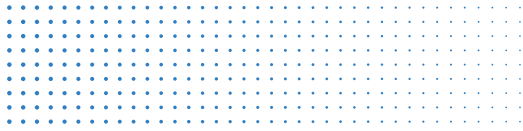
- Advise your broker in the normal way who will then ask Q Underwriting to add them to your fleet.
- VisionTrack will contact you to arrange VAT payment and arrange a convenient installation.
- You'll then see the new HGV registration in the vehicle list when logged on the Video Platform.

Swapping or Substituting HGV's

- Advise your broker who will then ask Q Underwriting
- VisionTrack will then contact you to arrange a:
 - De-installation of the camera from the old HGV;
 - Re-installation of this equipment to your new HGV which may take place on separate dates.
- The £80 cost (£40 de-install + £40 re-install) +VAT is funded
- VisionTrack engineers also change what you see after logging into the Video Platform to ensure the correct vehicle is displayed.

Global award-winning Vehicle Camera and Video Telematics company





Urgent HGV Disposals

- If time doesn't allow for a de-install visit by a VisionTrack engineer cameras must be carefully removed.
Don't dispose of vehicles with cameras left in them.
- Cameras have a single lead (A) from the top centre of the camera in between the bracket arms (see above).
- Carefully pull lead **A** away from the lead it is connected to and then remove the camera unit (with or without bracket) from your windscreen.
- **Do not remove the SD or SIM card from the camera.**
- **Do not cut any lead** fixed to the camera itself as this will invalidate your camera warranty.
- Ask your broker to update Q Underwriting who'll then advise VisionTrack to arrange re-installation only.
- Q Underwriting pay for the re-order of the following new equipment for use by the VisionTrack engineer when your self de-installed camera is re-installed: VT3600 Power Box, VT3600 Power Loom, VT3600 Mount, VT3600 Mount Screw.
- New equipment and re-installation costs £80 +VAT.

Windscreen Replacement

- It's important to check windscreen fitters have re-stuck your camera the correct way around having first degreased and cleaned the glass using a new mounting bracket.
- Power cables should be facing towards the roof of the vehicle (inside view) with the camera lens at the bottom of the camera to avoid recording upside down!

Cancellation Charges – VisionTrack Installers Visit

Cancellations with less than 1 working days notice to VisionTrack will incur a £40 + VAT charge.

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